

“Serving Florida’s residents since 1985!”

Choose the Home Elevator Maintenance Plan that is right for you!



Gold Plan Plus – Extended Parts & Labor Warranty/Preventative Maintenance
Available only on elevator equipment installed by Sunrise Elevator Co., Inc.

Price per year: **Area 1-** \$1,050.00 **Area 2-** \$1,250.00

- The cost of parts & labor is covered for the term of the agreement.
- Priority scheduling
- Includes 2 complimentary preventative maintenance visits per year (to be scheduled by the owner). Visit includes lubrication, adjustments & cleaning.
- Includes unlimited call backs performed during normal business working hours.
- Includes up to two hours for an Emergency service call on Saturday or Sunday 9am – 5pm per month – non- accumulative & excludes holidays. If repair cannot be completed scheduling will done the following week provided parts are in inventory.
- Term of this contract is three (3) years, automatically renewable for one year thereafter.
- Initial first year of contract payment is due at the time of acceptance, then billed yearly thereafter. You may choose to pay annually or bi-annually invoiced and due in advance of service period.



Silver Plan Plus – Limited Parts & Labor Warranty/Preventative Maintenance

Price per year: **Area 1-** \$850.00 **Area 2-** \$1,050.00

- Available for ALL equipment
- Priority scheduling
- The cost of labor is covered under the terms of this agreement.
- 15% discount on all parts – Parts are subject to normal tax, shipping, handling & mark-up.
- Includes 1 complimentary preventative maintenance visit per year (to be scheduled by the owner). Visit includes lubrication, adjustments & cleaning.
- Included unlimited call backs performed during normal business working hours.
- Includes up to two hours for an Emergency service call on Saturday or Sunday 9am – 5pm per month – non- accumulative & excludes holidays. If repair cannot be completed scheduling will done the following week provided parts are in inventory.
- Term of this contract is two (2) years, automatically renewable for one year thereafter.
- Initial first year of contract payment is due at the time of acceptance, then billed yearly thereafter. You may choose to pay annually or bi-annually invoiced and due in advance of service period.



Bronze Plan – Preventative Maintenance

Price per year: **Area 1-** \$325.00 **Area 2-** \$525.00

- The cost of parts & labor for any repair are not covered under this agreement.
- Priority scheduling
- 15% discount of all service calls & parts including travel time
- Included 1 complimentary preventative maintenance visit per year (to be scheduled by the owner). Visit includes lubrication, adjustments & cleaning.
- This agreement does not include any call backs. All call backs will be charged at our regular billing rates including travel time & expenses.
- Term of this contract is one (1) year, automatically renewable for each year thereafter.
- Initial first year of contract payment is due at the time of acceptance, then billed yearly thereafter. Payment is due in full, in advance.

All plans exclude the following:

1. “Renewable consumable” items such as batteries, light bulbs & lighting fixtures inside the cab
2. “Underground” piping &/or jack assemblies.
3. “Beyond our control” items such as acts of nature, floods, fire, obsolete equipment &/ or manufacturers, vandalism, misuse, electrical surges, environment, obsolescence &/or damage from another problem, person &/ or company, this applies to parts and labor required for repairs.
4. Items &/or labor required to meet code compliance (including fees, fines, permitting).
5. Structural of hoist way, pit, machine area &/or doors. Electrical & phone lines.

Additional items to consider:

1. The elevator will need to be inspected & serviced 1st (& repaired if necessary) prior to plan starting. You will then have 30 days from service repair date to take out plan. There will be a charge to inspect, service, & repair elevator.
2. **AREA 1:** COUNTIES: Pinellas; Pasco; Hernando; Hillsborough; Polk west of Hwy 27; Manatee; Sarasota; Charlotte (non-island boat trips)
 - \$232.00 HR ONE MAN MINIMUM ONE HOUR THEN INCREMENTS OF 1/4 HOUR
 - \$310.00 HR TWO MEN MINIMUM ONE HOUR THEN INCREMENTS OF 1/4 HOUR
 - EMERGENCY CALLS OPEN ORDER \$348.00 PER HOUR MINIMUM ONE HOUR THEN INCREMENTS OF 1/4 HR plus ONE HOUR MINIMUM TRAVEL TIME AT \$232.00
3. **AREA 2:** COUNTIES: Citrus; Polk east of Hwy 27; Orange; Osceola; Charlotte (island boat trip); Lee; Collier; Monroe
 - \$260.00 HR ONE MAN MINIMUM ONE HOUR THEN INCREMENTS OF 1/4 HOUR plus ONE HOUR MINIMUM TRAVEL TIME @ \$260.00
 - \$330.00 HR TWO MEN MINIMUM ONE HOUR THEN INCREMENTS OF 1/4 HOUR plus ONE HOUR MINIMUM TRAVEL TIME @ \$330.00
 - EMERGENCY CALLS OPEN ORDER \$390.00 PER HOUR MINIMUM ONE HOUR THEN INCREMENTS OF 1/4 HR plus ONE HOUR MINIMUM TRAVEL TIME AT \$390.00
4. We credit \$100.00 from the service done initially to the GOLD plan for the 1st year premium only, or we credit \$50.00 from the service done initially to the SILVER plan for the 1st year premium only, or we credit \$25.00 from the service done initially to the BRONZE plan for the 1st year premium only.
5. MILITARY DISCOUNT IS 5% ON ALL PARTS, LABOR, & POLICIES
6. MULTI-UNIT DISCOUNT IS 5% FOR 2 OR MORE SERVICES DONE TOGETHER
7. All routine services are done by appointment only during normal working hours- Holidays and weekends excluded. All appointments are made by the customer.
8. **Rates may vary: If the elevator has automatic doors or gates, is accessible by boat only, or the location is used as a transient rental property.**